

Lagoon Birthday Party Guidelines & Release Form

Alcohol Policy:

- No alcohol is permitted during any birthday party event, or in the Lagoon in general.

Decorations and Outside Items:

- No outside decorations are allowed within the facility.
- This includes items such as confetti, balloons, tableware, table decorations, signs, backdrops, flowers/plants, games/activities requiring outside materials, candles, tape, and any other non-approved items.
- Outside music is also not permitted.

Food and Drinks:

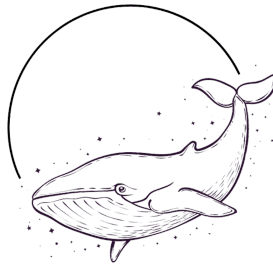
- No outside food or drinks are permitted in the Lagoon, with the exception of infant food and milk for children aged 18 months and under.
- Special items necessary for medical needs are allowed.
- The coffee and snack bar will be open for all guests to enjoy during all parties.
- Please note that our facility is not a nut, dairy, egg, soy, wheat, or fish-free environment.
- We do offer some vegan, gluten-free, and organic options for purchase.
- Individual cupcakes and candles are available for purchase in the cold case for anyone to enjoy.

Play Floor Rules:

- Our play area is socks-only for all guests, including adults.
- For individuals unable to remove their shoes for medical reasons, indoor shoe covers will be provided.
- All children must be supervised by an adult at all times.
- We encourage parents to actively interact with their children on the play floor.
- All outside toys must be kept at your designated party table.
- Tables and chairs cannot be moved due to safety reasons.

Birthday Party Options Without a Private Room:

- Guests have the option of not booking a private party room and still celebrating at the Lagoon.



- Presents may be brought in, but all other rules and guidelines apply. Please clean up if wrapping paper, and other debris is created by your party.
- No birthday party upgrades (including pizza, dessert, and craft party options) are allowed outside of the private party rooms.
- We kindly ask that furniture including tables and chairs are not moved in the Playcafe. This is a strict policy, and staff will ask you to refrain. If you have a larger party consider booking a private room which can accommodate all of your guests.
- We have a strict policy on no outside food, drink, or decor of any kind (this includes balloons which are often available for purchase). Infant food and milk, as well as items for a medical need are the only exceptions.

Cake, Cupcakes, and Candles:

- Individual cupcakes and candles are available for purchase in the cold case for anyone to enjoy.
- Private party room bookings have the option of adding a full cake onto their reservation.

Birthday Perk:

- Any child celebrating their birthday within the week can receive a free cookie as a special birthday treat.

Party Room Upgrades:

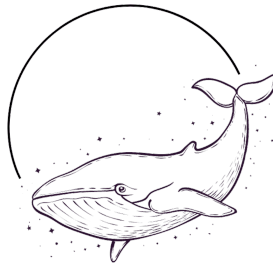
- Forms will be sent via email for you to choose the specific of your chosen party upgrades. These forms are also available for you to view on the Lagoon website on the “Shell-a-brations” page.
- The pizza, dessert, craft, and cake upgrades are only available to guests who book a private room.

Party Room Availability:

- Party rooms are available exclusively on Fridays, Saturdays, and Sundays.
- We have open play for the public during all birthday party time slots. The party room is private, but all other parts of the facility are in use.

Self-Sufficient Parties:

- Our birthday parties are set up to allow guests to be self-sufficient during their time slot.



- If guests need assistance or encounter any issues, any Lagoon staff member should be able to help.

Clean-Up Assistance:

- Lagoon staff will handle both the set-up and clean-up of the party room, allowing you to focus on enjoying the celebration when you have booked a private party room. We ask that you arrive and exit promptly so that we can set up for the next party on time.

Room Reservations and Refund Policy:

- The full reservation fee is non-refundable.
- Each party time slot is 2 hours and includes private use of the party room.
- Early arrival and late use of the space are not allowed.

Payment Information:

- Full payment of the remaining balance is required at least 10 days before the scheduled party date.
- Failure to complete the balance payment by the specified deadline may result in the cancellation of the reservation.

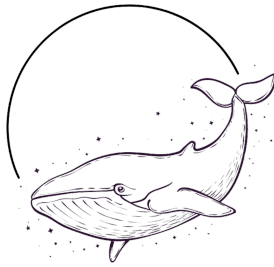
Gifts:

- Presents may be brought into the play cafe area and private party rooms.
- All outside toys must be kept at your party's designated table.
- Outside toys are never allowed on the play floor.

Release Statement:

By signing this birthday party booking contract, the undersigned and their guests agree to release, indemnify, and hold harmless the Lagoon Playcafe, its owners, employees, and agents from any and all claims, liabilities, costs, expenses, or damages arising from or related to the birthday party event scheduled. These guidelines are designed to ensure a safe, enjoyable, and hassle-free celebration for everyone. We appreciate your cooperation in creating a positive party experience at the Lagoon.

The undersigned acknowledges that participation in activities and the use of the Lagoon Playcafe facilities involve inherent risks, and by signing this release, they assume all such risks



voluntarily. This release includes, but is not limited to, injuries or damages resulting from accidents, slips, falls, burns, and any other incidents that may occur during the event.

The undersigned certifies that they have read and understood the terms and conditions of this release statement and have had the opportunity to seek legal advice if desired. This release is binding upon the undersigned and their heirs, executors, administrators, and assigns. This release statement is an integral part of the birthday party booking contract and signifies the mutual understanding of the terms and conditions governing the event.

Client Full Name: _____

Signature: _____ **Date:** _____

Lagoon Playcafe Representative: _____

Signature: _____ **Date:** _____